

# Autolease Ltd, T/A Mojo Vehicle Rental – Terms & Conditions of Hire

## 1 These Terms

- 1.1 Autolease Ltd, trading as Mojo Vehicle Rental with company registration number 12500886 and registered address at c/o Groucott Moor, Lombard House, Cross Keys, Lichfield, WS13 6DN) ("MVR"/"we"/"our"/"us") provides a website and associated services to our Autolease Ltd customers seeking to rent vehicles ("Hirer" or "you"). Such website and associated services provided by Autolease Ltd (including allowing you to enter into Rental Agreements) being the "Services". These terms and conditions ("Terms") apply to all Services provided or arranged by Autolease Ltd to you as recipient of the Services. By registering an account as a Hirer and using the Services you agree to comply with and be legally bound by these Terms. These Terms apply at any time when you use Autolease Ltd website ("Site") or any other method of accessing the Services and constitute a binding legal agreement between you and Autolease Ltd.
- 1.2 When you enter into a Rental Agreement you enter into a rental for a Vehicle for the relevant Hire Period and the Hire rate will be detailed in the Rental Agreement and/or shown in the Vehicle Order form issued by Autolease Ltd.
- 1.3 Autolease Ltd reserves the right to update these Terms and/or the Rental Agreement from time to time. If Autolease Ltd amends the Terms and/or the form of the Rental Agreement by posting and/or issuing the revised Terms on the Site and issuing the amended Rental Agreement, these amended Terms and Rental Agreement will take effect 7 days following being posted. For the avoidance of doubt any Rental Agreement already existing between you and Autolease Ltd will not be affected by such changes to the Rental Agreement. Your continued use of our services shall indicate your agreement to be bound by the amended Terms and/or acceptance of the new forms.
- 1.4 These Terms are with you the person using the Services. You will comply with these Terms and any obligations under the relevant Rental Agreement. If you allow another person to make use of a vehicle under a Rental Agreement (for example any named drivers to use the Vehicle), you agree that you will remain responsible for the use of the Vehicle.
- 1.5 You should direct any query's, complaints or comments regarding the services subject to these Terms to hello@autoleaseuk.com

## 2 Vehicle Ownership

- 2.1 Vehicles at all times shall remain the property of Autolease Ltd and/or its supply partners including any associated Finance House and during the continuance of this Agreement the Hirer shall not have or acquire any right, title or interest in or to a Vehicle except for their right to use such Vehicles in accordance with the terms of the Rental Agreement.
- 2.2 The Hirer shall not hold itself out as being the legal owner of any Vehicle nor shall assert any rights of lien or possession or sell, assign, mortgage or otherwise dispose of any vehicle or part of it

## 3 Use of Vehicles

- 3.1 For the avoidance of doubt, Vehicles must not be used for driving tuition, towing, rallying, racing, race pace making, taxi services or for any illegal purpose whatsoever.
- 4 Vehicle Orders & Applications
- 4.1 To order a vehicle, you will be required to complete the short online application form using our Site. You will need to provide us with a minimum of a scanned image of your driver's license, a valid UK passport, a household bill, one months' bank statement and/or a payslip. We will also require you to provide details of a valid debit or credit card. Please ensure that the details you provide us with are correct. Autolease Ltd will not be responsible for any incorrect details you provide us with, including if a vehicle order or other correspondence is not received due to incorrect details. If you notice your details are incorrect, please contact us at hello@autoleaseuk.com to correct this as soon as possible.

## 5 Cancellation

- 5.1 In the event that you cancel a "Fixed Term" order for any reason, we will use best endeavours to cancel the order with the supplying dealer/manufacture. Where we are successful in doing this, you shall be liable to pay a cancellation fee to Autolease Ltd at the prevailing rate detailed in the published "table of charges". Any costs incurred in recovering this amount will be added to the balance owed.
- 5.2 In the event that you cancel a "Fixed term" order for any reason, where we are unsuccessful in cancelling the vehicle order with the supplying dealer/manufacture, you agree to pay Autolease Ltd, the full rental charges set out in the Vehicle Order Form

## 6 Cancellation by Autolease Ltd

- 6.1 Occasionally, Autolease Ltd may not be able to supply a vehicle that has been ordered by the Hirer. In the event this occurs, Autolease Ltd will advise the Hirer which Vehicles they ordered can no longer be supplied and Autolease Ltd shall cancel the order. Autolease Ltd shall not be held liable for any costs or losses incurred by the Hirer in the event they have to cancel the order but shall use reasonable endeavours to find a suitable replacement at a suitable price.

## 7 Your Obligations

- 7.1 You agree to observe and act in accordance with these Terms. During your rental you must at all times abide by the terms of the Rental Agreement, including but not limited to, the obligations relating to collection and return of the Vehicle, conditions for using the Vehicle (including restrictions on what the Vehicle can be used for and whom can use the Vehicle). Your responsibilities relating to the Vehicle and Autolease Ltd are set out in the relevant Rental Agreement. You agree that you will not create a false account with Autolease Ltd and will not use your Account for any immoral or illegal activity (including but not limited to money laundering or fraudulent Rental Agreements). You shall not allow any driver other than a named driver as set out within the Motor Insurance Policy applied to the Rental. If anyone other than the insured drivers are using the Vehicle you agree you will remain responsible for the Rental and the Vehicle. You acknowledge that you have primary responsibility for your own safety and the Vehicle during the Rental. The Hirer is to comply

- 8 Qualification
- 8.1 We carry out a number of checks (none of which affect your credit score) and we will require proof of address and photographic evidence including a Driving Licence and a UK passport.
- 8.2 We will require proof of income and therefore request a minimum of one months' payslip, and/or a minimum of one months' bank statements

- 8.3 We ask the Hirer to share their driver licence information by providing Autolease Ltd with a code via the Gov.uk website (a link will be issued by Autolease Ltd).
- 8.4 We will require copies of supporting documentation that will include but not limited to copies of a UK Passport, a household utility bill, Payslips and bank statements
- 8.5 We use external professional organisations to complete personal identity validation
- 8.6 We may on occasions, request additional information or seek a higher level of deposit and/or rental charge, all subject to the strength of the applicant applying for a rental
- 8.7 Applicants minimum age is 22 and must have held a full UK driving licence for at least 12 months. Regrettably, we are unable to hire a vehicle to you if you have:
- More than 6 points on your licence
  - More than one CU conviction
- You have been disqualified from driving in the last 5 years
- 14.5 You have any major driving conviction in the last 3 years. Examples would include, but not limited to DVLA codes: IN; CD; DR; DD; MS; UT; TT; AC; BA

## 9 Suspension and Termination

- 9.1 In the event of a Rental terminating, the Hirer shall pay all rentals accrued up to the date of such termination together with all other monies due to Autolease Ltd under the Rental Agreement and shall remain liable in respect of any damage to the Autolease Ltd.
- 9.2 If you do not comply with these Terms, we may terminate your Rental and you will not be able to use our Services (including placing other orders). If you try to create a new Rental in order to avoid this, we reserve the right to terminate any live rentals and any other existing Rentals you may have.
- 9.3 In the event of a repudiation of the Rental Agreement by Autolease Ltd you will no longer be able to use our Services or place new Vehicle Orders through us. If you have any outstanding Vehicle Orders when we terminate your Rental, we reserve the right to cancel these orders where you will not be entitled to a refund.
- 9.4 For the avoidance of doubt, each individual Rental you enter for the use of Vehicles may be terminated in accordance with the relevant Rental Agreement.
- 9.5 If you fail to return the Vehicle to Autolease Ltd promptly at the end of the Hire period or as required on earlier termination – Refer to 26.5
- 9.6 Termination will not affect the right of Autolease Ltd to recover any amounts owed by you pursuant to these Terms.
- 9.7 Upon a Rental termination, Autolease Ltd reserve the right to recover all Rental payments that are due and overdue for the full Rental period. Any deposit held will be released to the Autolease Ltd following the satisfaction of all invoices for the Rental being terminated.
- 9.7.1 Should the Hirer fail to operate within our Terms & Conditions, and/or accumulates excessive PCN's, exceeds the Rental mileage allowance, causes excessive damage to the vehicle, fails to maintain timely payment terms as set out in the Rental, and/or continues to use the vehicle without the consent of Autolease Ltd, Autolease Ltd reserves the right to: Refer to 26.5
- 9.7.1.1 retain any refundable deposit balance for a period of at least 4 weeks (to allow receipt for unknown items such as PCN charges etc.)

## 10 Rate Calculations

- 10.1 Rates are published on our site as a monthly rate both excluding & including vat
- 10.2 Rentals commencing or ending part way through a month are calculated on a daily pro rata basis. Calculated as Monthly rate, multiplied by 12, divided by 52 and divided by 7.
- 10.3 Autolease Ltd reserves the right to increase a Rental rate during an active Rental, where there are changes outside of our control such as Government legislative changes (Vat, Road fund licence etc.)

## 11 Excess Mileage

- 11.1 Vehicles are not permitted to travel beyond the mileage set out in the Vehicle Order form and Rental Agreement
- 11.2 Where excess mileage does occur, it is considered a breach of the Rental and either an excess mileage charge will be applied or, Autolease Ltd reserve the right to charge the Hirer any residual value shortfall against the vehicle market value at the date the vehicle is returned to Autolease Ltd, plus an administration fee of £250.00+ Vat.

## 12 Excess Rental Charge

- 12.1 Excess rental charges apply if the Hirer retains the vehicle beyond the Rental Period End date. Please see Table of Charges
- 12.2 If the vehicle is retained significantly late, higher charges may apply

## 13 Insurance

- 13.1 The Hirer shall ensure that all Vehicles are kept fully and comprehensively insured.
- 13.2 The Hirer agrees to keep all insurance payments up to date and in the event that it falls into arrears with such payments it shall immediately notify Autolease Ltd in writing.
- 13.3 The Hirer may not use or permit the use of the Vehicles for any purposes which may invalidate their insurance.
- The Hirer shall provide Autolease Ltd with up-to-date copies of their Motor Vehicle Insurance Certificate and the Motor Vehicle Insurance Schedule to evidence that the Rental vehicle has the appropriate insurance cover. This is required prior to the Rental Start Date and within 2 weeks of the renewal date. In addition, the Hirer must notify Autolease Ltd in writing if it changes its Vehicle Insurer.
- The Hirer must report any Insurance Claims to Autolease Ltd within 3 working days of the insurance incident date.
- The Hirer shall indemnify Autolease Ltd against any loss or damage to the Vehicle not recoverable from their Insurer or a third-party insurer.
- The Hirer is responsible for insuring the Vehicles from the time and date that the Vehicle is handed over to the time and date at which the Vehicle is returned to Autolease Ltd at or following the end of the Rental. For the avoidance of doubt, the Hirer is responsible for insurance for the period between the Rental End Date and the Actual return Date.
- The Hirer warrants that it will notify its insurer of all Vehicles supplied to them by Autolease Ltd so that such Vehicles can be added to the Motor Insurance Database.
- The Hirer must advise Autolease Ltd in writing if a vehicle sustains more than £1,000.00 worth of damage, within 14 days of the estimate being available
- 18.4
- 18.5
- 18.6
- 18.7
- 18.8
- 18.9

## 14 Insurance Claim Procedures

- If a Vehicle has been stolen or written off, the Hirer must notify Autolease Ltd by email within 2 working days to hello@autoleaseuk.com.
- Autolease Ltd will liaise with the Hirer's Insurer and provide them with a settlement figure for the Vehicle. Autolease Ltd will continue to liaise with the Insurer direct to obtain settlement for the Vehicle.
- Rental charges, including excess rental charges, on the Vehicle will continue to be charged to the Hirer until the point at which Autolease Ltd receives payment for the Vehicle in full from either the Insurer or the Hirer.
- If the Hirer fails to ensure their Insurer has all the information it needs to process a claim, Autolease Ltd reserve the right to invoice the Hirer direct for the full value of the insurance claim and the Hirer will be required to pay such invoice within 30 days.
- In any event, if the Insurer has not paid Autolease Ltd for the Vehicle in full within 6 months of the incident date, the Hirer will have to pay for the Vehicle in full and seek recovery of their losses direct from their Insurer.
- Assuming the Insurer settles directly with Autolease Ltd, Autolease Ltd will charge the Hirer for any policy excess they may have at the point at which settlement is made.

## 15 Vehicle Inspection on Delivery

- The Hirer is responsible for inspecting the Vehicle immediately upon Vehicle Handover.
- 15.1 If a Vehicle is delivered with damage that is not recorded on the Vehicle Inspection Report, the Hirer must report such damage to Autolease Ltd within 4 Working Hours by email and provide full details of the damage, attaching digital photographs. If an email is not received within 4 working hours of delivery, the Hirer will be deemed to have accepted the Vehicle in good mechanical and cosmetic condition and neither Autolease Ltd nor any of its agents shall be responsible for any damage not so notified.
- 15.2 If the damage on the vehicle is major, (i.e. over £150 labour charge), Autolease Ltd will agree with the Hirer to either:-
- 15.3.1 have the Vehicle uplifted and repaired and subsequently returned to the Lessee, or
  - 15.3.2 have the Vehicle uplifted and the order will be cancelled
  - 15.4 VRS shall not be liable to the Lessee for any loss of benefit, profit, or anticipated profit as a result of any defects in delivery condition of the Vehicle.

## 16 Reporting Missing Items Upon Delivery

- 16.1 In addition to checking the Vehicle for damage the Hirer is responsible for checking Vehicles are delivered with any items such as satellite navigation discs, luggage nets, parcel shelves, locking wheel nut etc. The Hirer must report any missing items within 4 Working Hours of delivery. If an email is not received within 4 Working Hours of delivery, the Hirer will be deemed to have accepted the Vehicle with all appropriate items present and neither Autolease Ltd nor any of its agents shall be responsible for any damage not so notified.
- 16.2 All items signed for upon delivery of the Vehicle will be deemed to have been provided upon delivery and will be charged for if not returned with the Vehicle at the end of the Rental

## 17 Road Traffic Offences

- 17.1 If a Vehicle is involved in a Road Traffic Offence, the following procedures apply:-
- 17.1.1 **Speeding Fines:** Autolease Ltd shall advise the relevant Local Authority the Vehicle is on Hirer to the Hirer named on the Rental Agreement so that they can then deal with the Hirer direct on the matter.
  - 17.1.2 **Parking Fines:** Depending on the Local Authority or Private Parking Operator, Autolease Ltd shall either pay the fine and re-charge the Hirer or shall advise the Local Authority or Private Parking Operator that the Vehicle is on Hirer to the Hirer names on the Rental Agreement so that they can deal with the Hirer direct on the matter.
  - 17.1.3 **Congestion and other Penalty Charge Notices:** Autolease Ltd shall pay the Congestion Charge and recharge the Hirer.
  - 17.1.4 **Other Road Traffic Offences:** Depending on the Local Authority, Autolease Ltd shall either pay the fine and recharge the Hirer or shall advise the Local Authority that the Vehicle is on Hirer to the Hirer named on the Rental Agreement so that they can deal with the Hirer direct on the matter.

- 17.1.5 **Motor Insurance Database Related Fines:** Autolease Ltd shall charge the Hirer for all costs it incurs as a result of the Hirer failing to ensure its Vehicles are recorded on the Motor Insurance Database, including an administration charge.

## 18 Out of Rental

- Some of Autolease Ltd offers, are dependent on a Commercial arrangement with either a Vehicle Manufacturer and/or one of its appointed and licenced dealers. These Commercial arrangements provide a competitive and affordable solution to the Hirer. Autolease Ltd can be financially penalised if a vehicle under one of these Commercial arrangements is compromised due to either a late return and/or a returned vehicle with excessive mileage. Should a vehicle be returned 21 days or more after the Rental Termination date, and/or in excess of the maximum mileage allowance, both of which are stated within the Vehicle Order form and/or Rental Agreement, it will be deemed "Out of Rental".

- Autolease Ltd reserve the right to charge the Hirer a rental surcharge and/or any residual value shortfall against the vehicle market value at the date the vehicle is returned to Autolease Ltd, plus an administration fee of £250.00+ Vat, and/or any financial penalty Autolease Ltd incurs (whichever is the highest).

- The market value is calculated using CAP Hpi vehicle valuation tool, as at the date the vehicle goes Out of Rental with a mileage equal to the free Rental Mileage Allowance. Excess rental and excess mileage charges would be applicable to the date the vehicle is returned and at the odometer reading at the time of inspection.

- Any associated charges would be chargeable to the Hirer as in any normal vehicle return process.

## 19 Payment Terms & Invoicing

- 19.1 Unless stipulated to the hirer in writing, an initial payment is required prior to the delivery of a Rental vehicle. The value of this is set out in the Vehicle Order form and first Rental Invoice. Typically, this will

19.2	include a refundable deposit and a pre-agreed number of months' rental.	26	<b>Vehicle Return</b>
19.3	Invoices are raised and issued on or around the 1 <sup>st</sup> working day of each month for the preceding month.	26.1	It is the Hirer's responsibility to ensure the vehicle is returned (at the hirers own expense), to Autolease Ltd.
19.4	Unless stipulated to the hirer in writing, payments are taken in advance and are collected by Direct Debit.	26.2	Where the Hirer has requested Autolease Ltd and/or its agent to collect a vehicle, any cost agreed must be satisfied in full before the collection can be performed. Autolease Ltd will use its reasonable endeavours to arrange for each Hired Vehicle to be collected from the agreed location on the Hire Period End Date or such other date as may have been agreed between Autolease Ltd and the Hirer but neither Autolease Ltd nor its agent shall be liable for any storage charges, insurance premiums or any other expenses or loss of any description incurred or suffered by the Hirer as a result of any failure to do so.
20	<b>Missed and/or Late Payments</b>	26.3	The Hirer shall be liable to Autolease Ltd an Abortive Delivery Cost in respect of any Vehicle that is not available for collection at the relevant time in accordance with this Agreement
20.1	Autolease Ltd reserve the right to apply an administration charge for a bounced and/or returned payment at the prevailing rate detailed in the table of charges	26.4	The hirer is not permitted to use the vehicle beyond the Hire Period End date, unless a Rental Extension has been granted in writing by Autolease Ltd
20.2	An administration charge will be applied for payments that are over 6 days late at the prevailing rate detailed in the table of charges	26.5	Where a Hirer continues to use a vehicle, beyond the Period End Date without consent, Mojo Vehicle Hire will reserve its right to:-
20.3	Autolease Ltd reserve the right to repossess a vehicle where the Hirer defaults on a payment	26.5.1	Instruct its vehicle recovery partners to repossess the vehicle
20.3.1	the Hirer fails to operate within our Terms & Conditions and/or accumulates excessive PCN's, exceeds the Lease mileage allowance, causes excessive damage to the vehicle and fails to maintain timely payment terms.	26.5.2	Inform the appropriate authorities that the vehicle is being used without the consent of Autolease Ltd
21	<b>Delivery &amp; Collection</b>	26.5.3	Pass on all of the associated recovery costs to repossess the asset, including any remedial repair work to the condition of the vehicle.
21.1	Delivery & collection of vehicles can be arranged at the time of order. The cost calculated at the time of vehicle order is for delivery only. Collection charges are in addition and will be charged on the final invoice.	26.5.4	Upload the Hirer's personal and/or company information to selected UK Risk Registers / databases. Such information is used by Rental and Leasing companies throughout the UK for the sole purpose of qualifying potential customers in preventing, detecting and controlling fraud and other losses. Information held on Risk Databases are shared according to Data Protection guidelines
21.2	Delivery & Collection charges are calculated at a pence per mileage rate, commencing from Autolease Ltd head office (DE65 5AU) – Please see refer to our website online calculator.	27	<b>End of Rental Vehicle Inspection</b>
21.3	Customers are entitled to collect or return their Rental vehicle from Autolease Ltd if they choose.	27.1	Vehicles hired under a "Flexible Term" product will be inspected by Autolease Ltd and/or a nominated agent to ensure the vehicle is being returned with no additional damage to that noted at the Rental Start Date.
21.4	Where a failed delivery or collection (abortive) exists Autolease Ltd will levy an Abortive Charge at the prevailing rate detailed in the table of charges.	27.2	Vehicles hired under a "Fixed Term" product will have an initial inspection where any obvious damage will be noted. A second inspection will be conducted at our premises when the vehicle is valeted and where light and weather conditions do not compromise a full inspection. This second inspection will be carried out as soon as practicable after the vehicle has been returned.
22	<b>Keys</b>	27.3	In the event that the Hirer has repaired a Vehicle during the life of the Hire, and this repair has not been completed to a satisfactory standard, Mojo Vehicle Hire shall re-repair the Vehicle to the Vehicle Return Standard and shall re-charge the cost of such repair to the Hirer.
22.1	Spare keys are not issued with the vehicle.	28	<b>Loss of Use</b>
22.2	All keys issued with the vehicle, are the responsibility of the Hirer. All costs associated and incurred as a result of lost key(s) will be the responsibility of the Hirer (example replacement keys, replacement locks, re-programming of master keys, vehicle recovery, loss of use etc.).	28.1	The Hirer will be liable to pay rental charges at the rate set out in the Rental Agreement for the period during which the vehicle is being repaired
23	<b>Vehicle Modifications</b>	28.2	The Hirer will be liable to pay rental charges at the rate set out in the Rental Agreement for the period between a vehicle being stolen and, if applicable returned to us
23.1	The Hirer is not permitted or to authorise anyone else, to modify or work on or attach to affix anything to the Vehicle without Autolease Ltd's written permission. Any additions, alterations or modified parts fitted without such permission shall become part of the Vehicle and shall belong to Autolease Ltd, and the Hirer shall be responsible for any costs in returning the Vehicle to its pre-modified condition.	28.3	The Hirer will be liable to pay rental charges at the rate set out in the Rental Agreement for the period between a vehicle being written off and/or stolen, and the insurance provider satisfying the vehicle loss to Autolease Ltd.
24	<b>Vehicle Maintenance &amp; Tyres</b>	29	<b>Security Deposit</b>
24.1	Where a vehicle has been supplied on a "Maintenance Inclusive" agreement, the Hirer is responsible to inform Autolease Ltd of all routine servicing and maintenance due from the Rental Start Date to the Rental End Date (which includes tyres, servicing and arranging MOTs). It is the Hirer's responsibility to ensure maintenance compliance in accordance to that set out by the manufacturer. In the event a hirer allows the vehicle to miss or severely over run a scheduled service, a charge will apply.	29.1	Subject to the type of hire, a security deposit may be required
24.2	Where a vehicle has been supplied on a "Non-Maintenance" agreement, the Hirer is always responsible at its own expense to ensure that whilst on Rent, the Rental Vehicle(s) are fully maintained and serviced	29.2	The value of the security deposit will be detailed in the Vehicle Order and will be required prior to the Rental Start Date
24.2.1	kept in good condition and working order by suitably qualified persons in accordance with:	29.3	Security Deposits are returned 10 working days after the Actual Return Date. This is to allow notification of potential Traffic Offences
24.2.2	the relevant Vehicle Manufacturer's recommendations and guidance applicable to such vehicle; and	30	<b>Roadside Assistance</b>
24.2.3	any requirements specified in the supplied vehicle handbook	30.1	All vehicles are covered under the vehicles' manufacturer 24/7/365 Roadside Assistance service. This service is included within the Rental unless the vehicle failure is as a result of:
25	<b>Early Return of Vehicles</b>	30.1.1	Accident and/or damage
25.1	If a Hirer wishes to return a Vehicle before the agreed Rental End date, it can only do so with the prior agreement of Autolease Ltd. In the event of an early return, all due Rental charges remain payable by the Hirer.	30.1.2	misuse or negligence of the Hirer
37	<b>Definitions</b>	30.2	The Hirer will be responsible for all associated costs relating to and incurred due to incidents set out in clause 30.1.1 and 30.1.2

<b>"Abortive Delivery"</b>	The term used where Autolease Ltd has been unable to deliver a vehicle due to the hirers non-compliance
<b>"Abortive Collection"</b>	The term used where Autolease Ltd has been unable to collect a vehicle due to the hirers non-compliance
<b>"Actual Return Date"</b>	This is the date on which the vehicle is returned to Autolease Ltds premises
<b>"Admin Fee"</b>	An administration fee payable by the Hirer as part of the initial Rental payment as set out in the Vehicle Order form
<b>"Excess Mileage"</b>	Is the charge expressed as either at the rate per mile set out in the Hire agreement and/or vehicle order, or expressed a surcharge of the rental rate
<b>"Excess Rental"</b>	Is the daily rate calculated set out in the table of charges, which is payable by the hirer in the event that the vehicle is not returned/made on the Rental End Date
<b>"Finance House"</b>	A financial institution from whom Autolease Ltd has contracted to fund the purchase or otherwise finance Vehicles
<b>"Fixed Term Rental"</b>	The product name given to a rental term that is fixed for a specific period (ie 6 Months)
<b>"Flexible Rental"</b>	The product name where the rental period can be terminated at any point after 28 days of continuous hire
<b>"Hirer"</b>	The named person on the Rental Agreement and the named person responsible for the rental
<b>"Loss of use"</b>	The term used to describe rental charges applied to compensate Autolease Ltd where the vehicle can not be rented. Examples of which could be due to theft and/or accident damage
<b>"PCN"</b>	Penalty Charge Notice
<b>"Vehicle Order"</b>	An order form issued by Autolease Ltd that contains important information relating to the order, such as vehicle make/model, hire rate, rental duration, mileage allowance etc.
<b>"Admin Fee"</b>	An administration fee payable by the Hirer as part of the initial Rental payment as set out in the Vehicle Order form
<b>"Rental Agreement"</b>	a Rental Agreement between a Hirer and Autolease Ltd where a Hirer rents a vehicle from Autolease Ltd for the period a Rental period under the relevant Rental Agreement
<b>"Rental"</b>	the price for the Rental as set out in the relevant Rental Agreement and/or Vehicle Order form
<b>"Rental End Date"</b>	The final date when the rental period terminates
<b>"Rental Start Date"</b>	The start date of the Rental
<b>"Vehicle"</b>	the car or van and all its documents (including the owner's manual), tools, fittings, components, standard equipment (including jack, spare tyre, etc), whether mechanical or otherwise, the subject of a Rental Agreement.
<b>"Initial Rental"</b>	an upfront payment taken for an applicable Rental, that may include an advance payment, an admin fee, a delivery fee and a security deposit
<b>"Mileage Allowance"</b>	The amount of miles allowed for the duration of the rental period
<b>"Security Deposit"</b>	A financial deposit held to cover items such as refurbishment costs and/or Road Traffic Offences